

B.A.S.S Tournament and Nation Payment FAQ

What is changing?

Credit card fees are becoming more frequent in today's commerce, with more and more companies including a processing fee for their products and services.

To manage ever increasing processing and administration fees, starting Monday September 9, 2024, at 9:00 am central time all B.A.S.S. tournament entry fees, and B.A.S.S. Nation membership payments paid with a credit card are now subject to a processing fee.

B.A.S.S is not profiting at all from charging these fees. The fee charged by the credit card company is simply passed on to the consumer.

What is B.A.S.S. doing to help our customers avoid these credit card processing fees?

1. B.A.S.S. has added an option for anglers to have entry fees drafted out of their checking account (ACH) to avoid credit card fees.
2. If anglers do not want to pay with a credit card, they can pay with an ACH (direct from their bank account).
3. Due to some state-based legal reasons, customers in certain states will not be charged a processing fee. Processing fees are determined by the billing address state and will be calculated during the payment process.
4. All payments are processed through the DarwinCX registration/roster system and Stripe Inc. (credit card processor) which is a PCI-certified environment with a very high level of security.
5. Only US-based bank accounts will be accepted for ACH.
6. ACH payments will be timestamped when the registration is complete, not when the payment is finally processed. Timestamps will not be affected by any payment processing delays referenced in items 10-13.
7. Processing fees will not be refunded unless anglers are on a waiting list and are not accepted into the tournament.

How do I process an ACH payment:

8. Select your bank from the list of banks already in Stripe (most national banks are available)
9. Log into your bank account.
10. If an angler pays with ACH the money should clear within 48 hours.

11. If the angler pays via ACH and the payment does not go through, they will receive an email letting them know they have 48 hours from the registration timestamp to log in to the angler services screen and pay the amount due either with a credit card or try again with ACH.
12. If the payment does not go through on the initial registration the angler/club will get one more attempt to make the payment either with a credit card or ACH. If the payment does not clear the second time they will be canceled and will need to start the registration process again.
13. If the angler does not pay the amount within 48 hours they will be canceled from the tournament(s) and lose their original timestamp.